High-Risk Organizations, Human Error & Human Factors

The similarities between healthcare and other complex, high-risk organizations became apparent in the 1990s. The works of James Reason and the dramatic improvement in aviation safety have had an increasing effect on health care systems around the world. See Organizations & Online Resources for information on Crew Resource Management (CRM) and its application to health care.


Mayo Clinic Human Factors web site: www.mayo.edu/cme/human-factors


