

Society of Thoracic Surgeons

Adult Cardiac Surgery Database: Town Hall

December 2, 2020



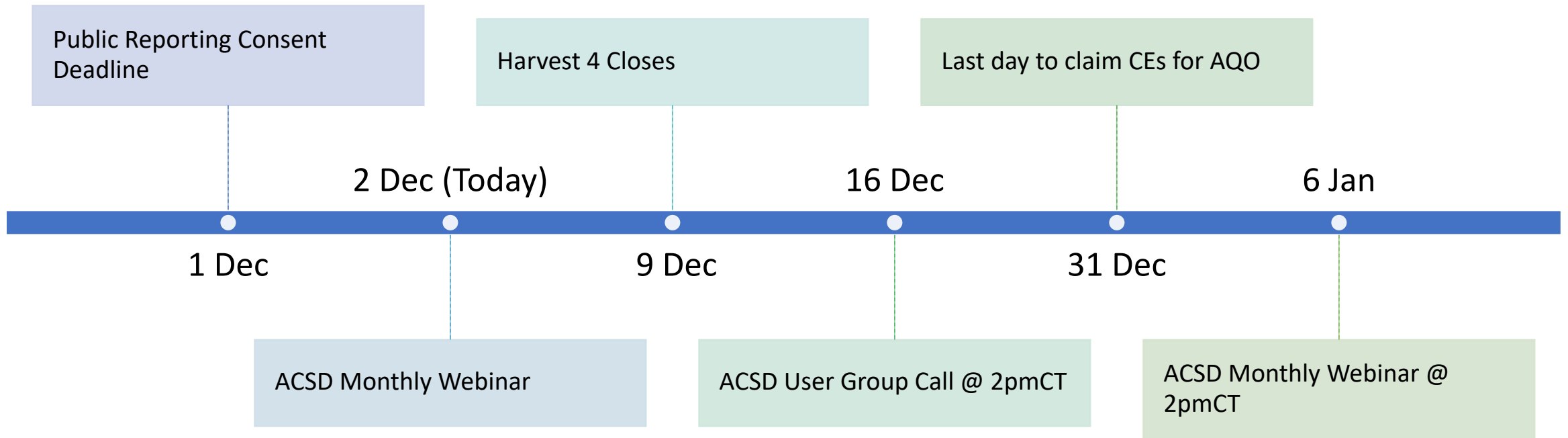
STS National DatabaseTM
Trusted. Transformed. Real-Time.

Agenda

- Welcome and Introductions
- STS Important Dates
- TIN Update
- Town Hall
 - Feedback on the transition
 - Hear critical needs versus enhancements
 - Ensure that your microphone is enabled
 - Use the raise-hand function
 - Please limit yourself to one question so everyone can have an opportunity
 - Use the Q&A function



Important Dates for Adult Cardiac





ADVANCES IN QUALITY & OUTCOMES: A Data Managers Meeting

■ 2020 DIGITAL ARCHIVE ■



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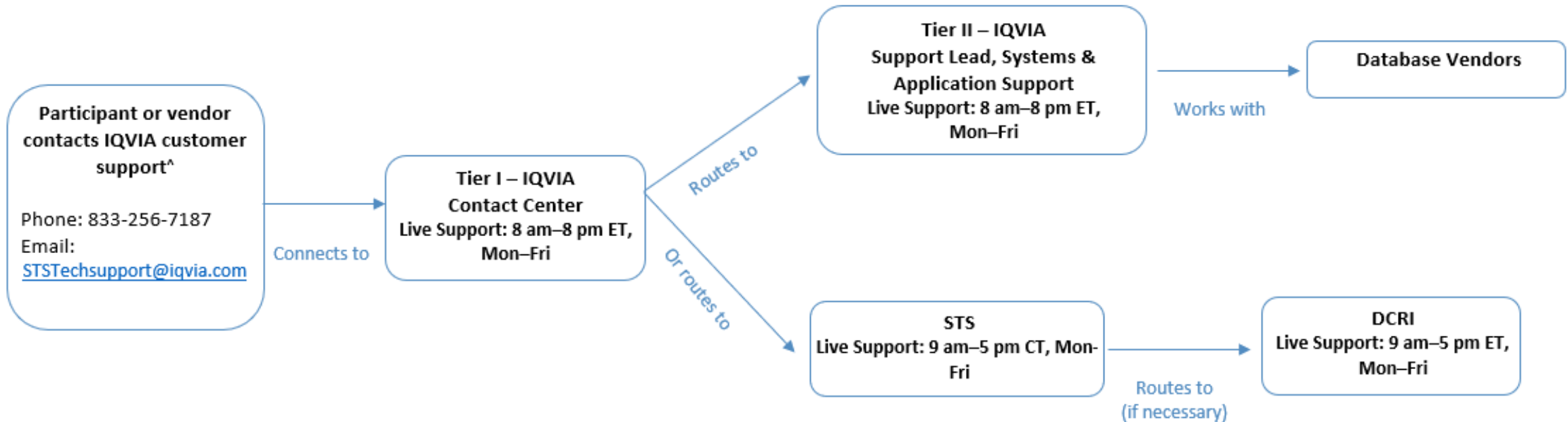
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IQVIA Support Plan



IQVIA's Support Plan

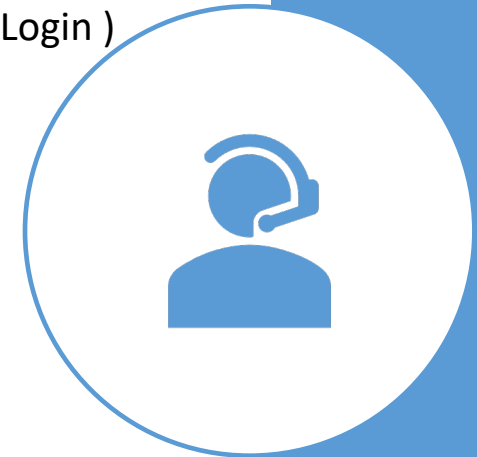
Please include your Participant ID (PID) in all communications with STS and IQVIA



^ Inquiries received outside live support hours will require a 24-hour turnaround window (i.e., one business day) for responses.

Resources

- [STS National Database Webpage](#)
- STSTechSupport@IQVIA.com (Uploader, DQR, Missing Variable, Dashboard, Password and Login)
- Phone Support: 1-833-256-7187
- [STS National Database Feedback Form](#)
- Resource Documents
 - Contact Information
 - Webinar Information
 - FAQ Document
 - Go-Live Checklist
 - Tiered-level Support Document
 - *Training Videos*
 - *Link to IQVIA*
 - ckrohn@sts.org



Contact Information

- Carole Krohn, Sr. Clinical Manager, STS National Database
 - CKrohn@sts.org
 - 312-202-5847
- Database Operational Questions
 - STSDB@sts.org



Open Discussion

Please use the raise-hand function.

Please use the Q&A Function.

We will answer as many questions as possible.

We encourage your feedback and want to hear from you!