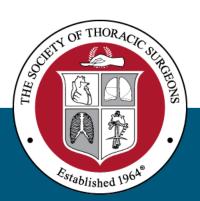
Society of Thoracic Surgeons

Adult Cardiac User Group Call

February 27, 2020





Agenda

- Welcome and Introductions
- Call Overview
- Current Status Update
- Support Overview
- User Feedback
- Include Ticket Number/Case Number



Housekeeping

Harvest Closes 2/28/2020

Download Previous Reports from DCRI Portal



Current Status Update



ACSD Resolved Issues

- STS-1954
 - Values for medxainhibitors are missing
 - Option for Unknown and harvest code value was missing
 - Issue: Resolved, 21FEB
- STS-1955
 - Values for arrhythmia missing unknown
 - Option for Unknown and harvest code value was missing
 - Issue: Resolved, 21FEB



Uploader

STS-1967

- Uploader not accepting all records as expected (Root cause identified, development in process).
 - STS-2110 related to same issue noted above



ACSD Known Issues In Progress

Reports

Creatine site data is not displaying on the ACSD Participant Dashboard Report

Mt30Stat values for 30 days after surgery displaying as missing in Missing Variable Report

Missing cases from Mort-op death in dashboard

VentHrsTot in Missing Variable Report is not displaying expected values

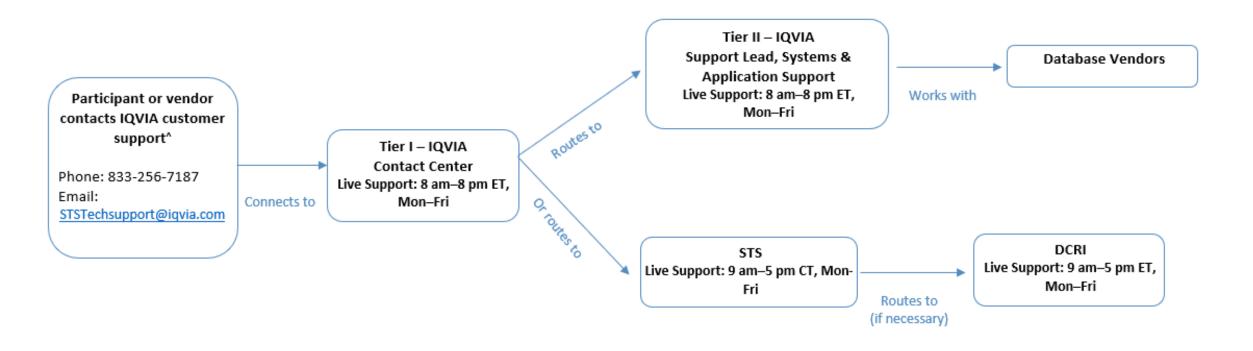
UrgEmergRsn_CC5 warning is firing incorrectly on the data quality report firing (REPOPENED ISSUE)

Filters for GTSD DQR report are appearing in the ACSD DQR report in PRODUCTION environment

TEMPCODE is displaying on the Missing Variable Report when it should not, displaying on v2.9 form version



IQVIA's Support Plan





^ Inquiries received outside live support hours will require a 24-hour turnaround window (i.e., one business day) for responses.

Resources

- STS National Database Webpage
- <u>STSTechSupport@IQVIA.com</u> (Uploader, DQR, Missing Variable, Dashboard, Password and Login)
- Phone Support: 1-833-256-7187
- STS National Database Feedback Form
- Resource Documents
 - Contact Information
 - Webinar Information
 - FAQ Document
 - Go-Live Checklist
 - Tiered-level Support Document
 - Training Videos
 - Link to IQVIA
 - ckrohn@sts.org





Open Discussion

Please use the Q&A Function.

We will answer as many questions as possible.

We encourage your feedback and want to hear from you!

Thank you for joining!

Next ACSD Webinars

March 4, 2020

- Monthly Webinar @ 2pmCT

March 11, 2020

- ACSD User Group Call @ 3pmCT



