

Society of Thoracic Surgeons

Adult Cardiac
User Group Call

June 17, 2020



STS National Database[™]
Trusted. Transformed. Real-Time.

Agenda

- Welcome and Introductions
- Poll Questions
- STS Updates
- IQVIA Updates
- User Feedback
 - Include Ticket Number/Case Number



STS Updates

- AQO 2020 – GOING VIRUTAL
 - Thursday, October 1
 - Live Content from 10-12pmCT and 1-3pmCT
 - Break/Exhibits/E-Posters from 12-1pmCT and 3-4pmCT
 - Pre-recorded content 5-10 videos
- ACSD v4.20.2
 - Training Manual Posted
 - Worksheets Expected Next Week
 - Sites can customize their worksheets or make their own from the DCF





IQVIA Update
Melanie Bent & Jannette Hanna



Upcoming Release Updates – June 2020

- IQVIA Product Version Updated to v1.29
- ACSD Updates
 - STS-1853 - ACSD Participant Dashboard Report not displaying case list when clicking on values under Other Cardiac Procedures sub-report
 - STS-2926 – ACSD Participant Dashboard Report, removed the Subcategory Text label on the graph variable name
 - STS-2603 – Updated the valve devices list
 - STS-2612 – Update the ventricular assisted devices (VAD) list





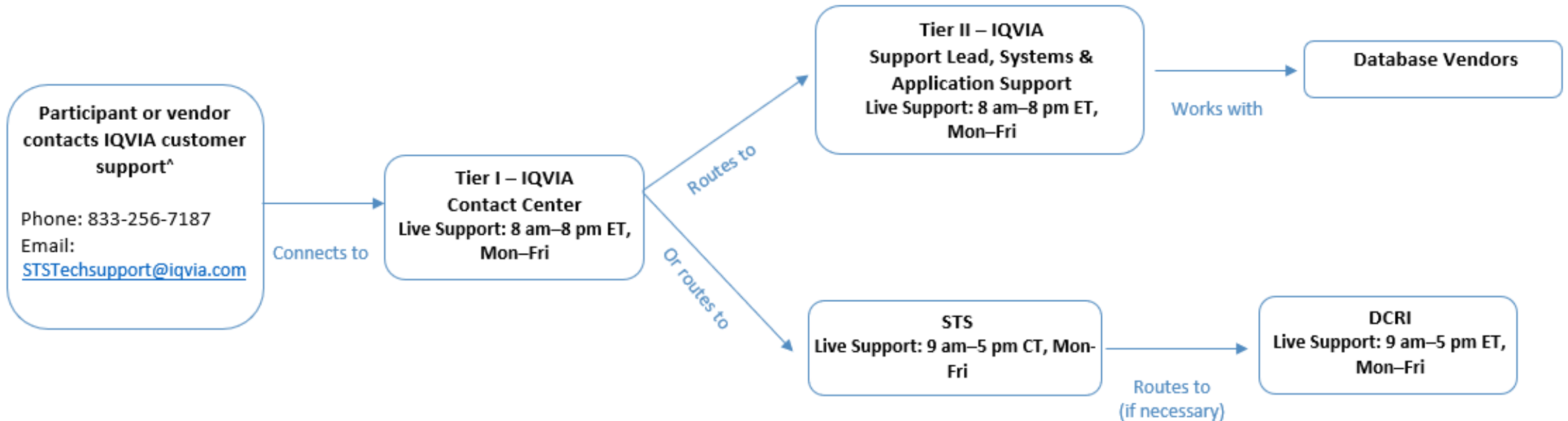
Update Harvest Summary Report Concept



STS/IQVIA Support Plan



IQVIA's Support Plan



^ Inquiries received outside live support hours will require a 24-hour turnaround window (i.e., one business day) for responses.

Resources

- [STS National Database Webpage](#)
- STSTechSupport@IQVIA.com (Uploader, DQR, Missing Variable, Dashboard, Password and Login)
- Phone Support: 1-833-256-7187
- [STS National Database Feedback Form](#)
- Resource Documents
 - Contact Information
 - Webinar Information
 - FAQ Document
 - Go-Live Checklist
 - Tiered-level Support Document
 - *Training Videos*
 - *Link to IQVIA*
 - ckrohn@sts.org



Open Discussion

Please use the Q&A Function.

We will answer as many questions as possible.

We encourage your feedback and want to hear from you!

Thank you for joining!

Next ACSD Webinars

June 25, 2020

- v4.20.2 Webinar @ 2pmCT

July 1, 2020

- ACSD Monthly Webinar @ 2pmCT

