

Society of Thoracic Surgeons

User Group Call

3:00 - 4:00pmCT

January 30, 2020



STS National Database™
Trusted. Transformed. Real-Time.

Agenda

- Welcome and Introductions
- Call Overview
- Current Status Update
- Support Overview
- User Feedback

Please hold questions until the end.



Housekeeping

v4.20 Data Spec Update

STS Website Navigation

- Webinars
- Transition Resources



Current Status Update



Known Issues

Data Quality Report Reported Items

- **MtOpD_CE02 Mort-Op Death**
 - **Issue:** Users receiving incorrect validation for MtOpD_CE02 errors on the DQR - - error : MtOpD_CE02 Mort-Op Death (7124) is not entered and Mort-30d Status (7001) is Dead or number of days between Mortality Date and Date of Surgery (310) is less than or equal 30 days. Please correct.
 - **Resolution:** Validation is incorrect and will be removed.
- **Post Peak Troponin T validation**
 - **Issue:** Users receiving incorrect error validation for Post Peak Troponin T
 - **Resolution:** Validation will be updated to be a warning.
- **Post Peak Troponin I validation**
 - **Issue:** Users receiving incorrect error validation for Post Peak Troponin I
 - **Resolution:** Validation will be updated to be a warning.



Known Issues

Data Quality Report Reported Items

- **SSN is marked as known. Please provide and SSN.**
 - **Issue:** Users receiving incorrect error validation for SSN
 - **Resolution:** Validation will be updated to be a warning.
- **Aortic Valve Procedure should be entered, since VS-Aortic Valve is Yes**
 - **Issue:** Users receiving incorrect error validation for Aortic Valve Procedure, since VS-Aortic Valve is Yes
 - **Resolution:** Validation will be updated to be a warning.



Known Issues

Uploader

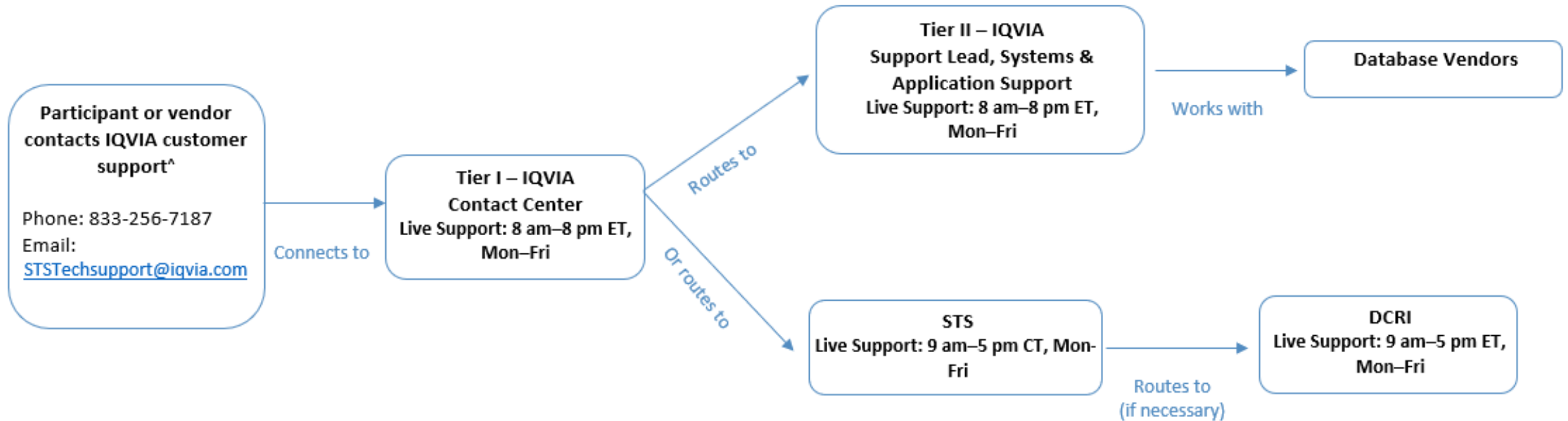
- **Uploader infinite “Loading...” message on the upload page**
 - When users are on the uploader interface page, the “Loading...” animation does not stop, continuous for the users
- **Data elements not transferring from uploaded file to IQVIA application**
 - Users are reporting data elements that are in the uploaded .dat file that are not appearing on the case form
- **Upload Failed** – File loaded to S3 Complete
- **Partial records being recognized and loaded successfully**

Reports

- **Missing Variable Report**
 - Updating the title display in the Missing Variable Report to rename “Missingness Summary” to “Missing Variable Summary”
- **Data Quality/Missing Variable/ACSD Dashboard**
 - Users experiencing intermittent Spotfire errors when generating and viewing reports
 - *“The task could not be completed. File '/Team Folders/Infosario Registry Platform/PROD/STS/Adult/Missingness/Missingness Report' not found or access is denied”*



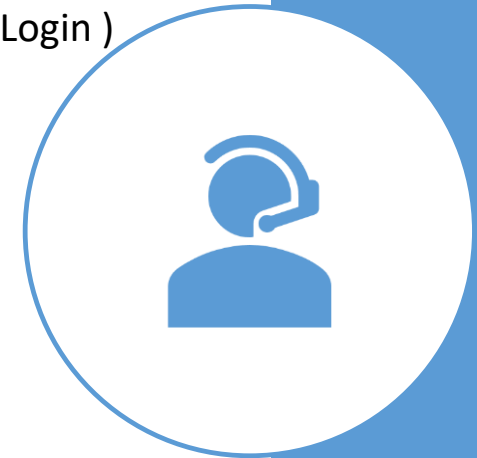
IQVIA's Support Plan



^ Inquiries received outside live support hours will require a 24-hour turnaround window (i.e., one business day) for responses.

Resources

- [STS National Database Webpage](#)
- STSTechSupport@IQVIA.com (Uploader, DQR, Missing Variable, Dashboard, Password and Login)
- Phone Support: 1-833-256-7187
- [STS National Database Feedback Form](#)
- Resource Documents
 - Contact Information
 - Webinar Information
 - FAQ Document
 - Go-Live Checklist
 - Tiered-level Support Document
 - *Training Videos*
 - *Link to IQVIA*
 - ckrohn@sts.org



Open Discussion

Please use the Q&A Function

We will answer as many questions as possible

We encourage your feedback and want to hear from you!

Thank you for joining!

Next ACSD Webinars

February 5, 2020

- Data Warehouse Transition @ 2pmCT

February 12, 2020

- User Group Call @ 3pmCT

