Society of Thoracic Surgeons

User Group Call
3:00 - 4:00pmCT

January 30, 2020
Agenda

• Welcome and Introductions
• Call Overview
• Current Status Update
• Support Overview
• User Feedback

Please hold questions until the end.
Housekeeping

- v4.20 Data Spec Update

STS Website Navigation

- Webinars
- Transition Resources
Current Status Update
Known Issues

Data Quality Report Reported Items

- **MtOpD_CE02 Mort-Op Death**
  - **Issue:** Users receiving incorrect validation for MtOpD_CE02 errors on the DQR - - error : MtOpD_CE02 Mort-Op Death (7124) is not entered and Mort-30d Status (7001) is Dead or number of days between Mortality Date and Date of Surgery (310) is less than or equal 30 days. Please correct.
  - **Resolution:** Validation is incorrect and will be removed.

- **Post Peak Troponin T validation**
  - **Issue:** Users receiving incorrect error validation for Post Peak Troponin T
  - **Resolution:** Validation will be updated to be a warning.

- **Post Peak Troponin I validation**
  - **Issue:** Users receiving incorrect error validation for Post Peak Troponin I
  - **Resolution:** Validation will be updated to be a warning.
Known Issues

Data Quality Report Reported Items

• SSN is marked as known. Please provide and SSN.
  • **Issue**: Users receiving incorrect error validation for SSN
  • **Resolution**: Validation will be updated to be a warning.

• Aortic Valve Procedure should be entered, since VS-Aortic Valve is Yes
  • **Issue**: Users receiving incorrect error validation for Aortic Valve Procedure, since VS-Aortic Valve is Yes
  • **Resolution**: Validation will be updated to be a warning.
Known Issues

Uploader
- **Uploader infinite “Loading...” message on the upload page**
  - When users are on the uploader interface page, the “Loading...” animation does not stop, continuous for the users.
- **Data elements not transferring from uploaded file to IQVIA application**
  - Users are reporting data elements that are in the uploaded .dat file that are not appearing on the case form.
- **Upload Failed** – File loaded to S3 Complete
- **Partial records being recognized and loaded successfully**

Reports
- **Missing Variable Report**
  - Updating the title display in the Missing Variable Report to rename “Missingness Summary” to “Missing Variable Summary”.
- **Data Quality/Missing Variable/ACSD Dashboard**
  - Users experiencing intermittent Spotfire errors when generating and viewing reports.
  - “The task could not be completed. File '/Team Folders/Infosario Registry Platform/PROD/STS/Adult/Missingness/Missingness Report' not found or access is denied”
IQVIA's Support Plan

^ Inquiries received outside live support hours will require a 24-hour turnaround window (i.e., one business day) for responses.
Resources

- STS National Database Webpage
- STSTechSupport@IQVIA.com (Uploader, DQR, Missing Variable, Dashboard, Password and Login)
- Phone Support: 1-833-256-7187
- STS National Database Feedback Form
- Resource Documents
  - Contact Information
  - Webinar Information
  - FAQ Document
  - Go-Live Checklist
  - Tiered-level Support Document
  - Training Videos
- Link to IQVIA
- ckrohn@sts.org
Open Discussion

Please use the Q&A Function

We will answer as many questions as possible

We encourage your feedback and want to hear from you!
Thank you for joining!

Next ACSD Webinars

February 5, 2020
- Data Warehouse Transition @ 2pmCT

February 12, 2020
- User Group Call @ 3pmCT