Society of Thoracic Surgeons

Congenital Heart Surgery Database
User Group Call

January 12, 2021

STS National Database™
Trusted. Transformed. Real-Time.

Agenda

- Welcome and Introductions
- STS Updates
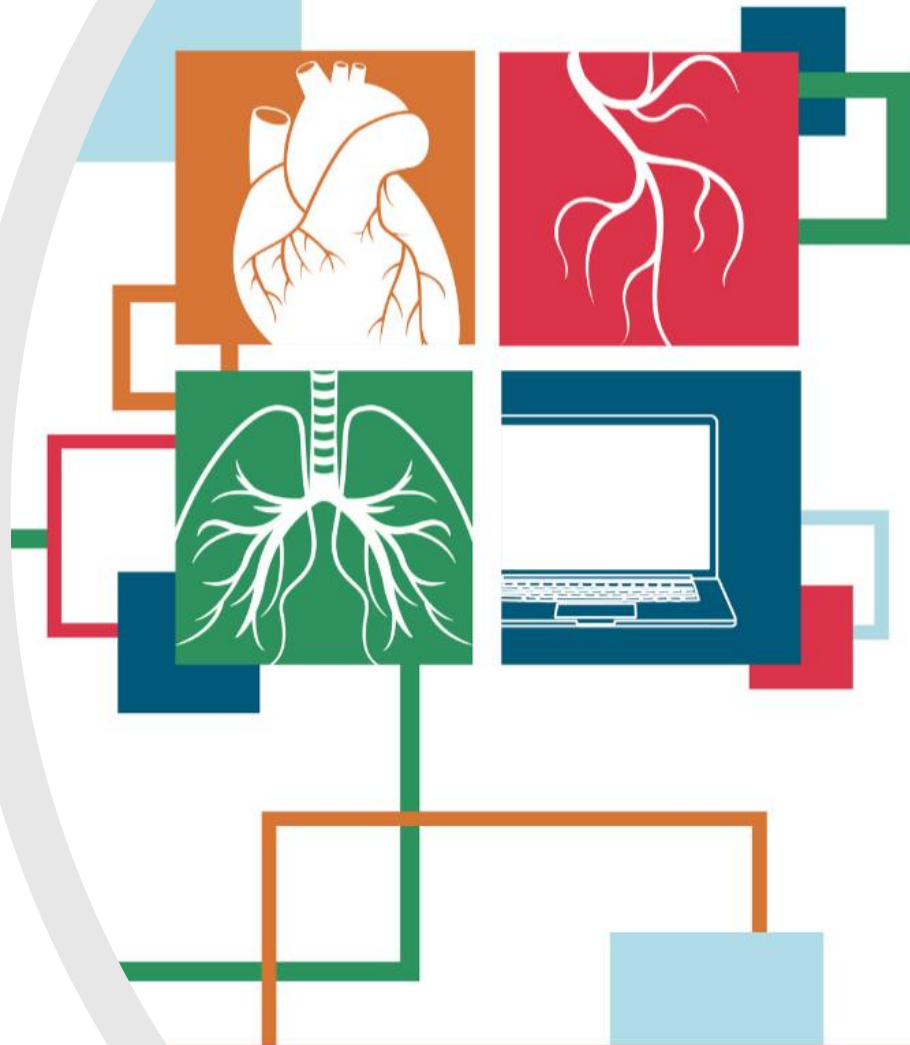- IQVIA Updates
- User Feedback

STS Updates

- **2020 Harvest Update**
  - Data File Submission Deadline Extended – **AGAIN!**
    - **Friday 1/22/2021 (11:59pm ET)**
    - **Communication being sent this afternoon to the CHSD Community**
  - Opt Out date
    - **Tuesday 1/26/2021**

- **2021 Harvest Schedule Posted on STS website**
  - https://www.sts.org/registries/sts-national-database/harvest-schedule-and-information

- **STS Combination Procedure Codes**
  - Listing has been posted out on the STS website
  - V3.41 – under Additional Resources Section
  - https://www.sts.org/sites/default/files/STS_Combination%20Procedures%2012_1_2020.pdf

STS Updates

- **Primary Procedure Mismatch Report**
  - **Important first step – review Report Overview (IQVIA Library) to understand its currently functionality**

- **CHSD Upgrade**
  - Currently reviewing the Intra-Operative Section
  - Email any upgrade suggestions to ljones@sts.org
  - Go live scheduled for January 2022

IQVIA Update

Joe Brower

IQVIA Release Update

The item below were released on December 30, 2020.

NOTE: The following updates have been posted to the Notifications section in the platform.

Data Quality Report

STS-4993 – Additional warning validation messages were added to the DQR to alert users to review specific procedures that make up combination procedures. The additional warning validations are listed below:

2130 - **Superior Cavopulmonary anastomosis(es) + PA reconstruction

1275 - **Coarctation repair + VSD repair

1125 - **Arterial switch procedure and VSD repair + Aortic arch repair

All combo procedure warning validation messages are now added to the Data Quality Report. These are only warning messages and will not prevent records from saving to the data warehouse.

IQVIA Release Update

Items below were released on December 30, 2020.

NOTE: The following updates have been posted to the Notifications section in the platform.

Missing Variable Report

STS-4383 - STS CHSD: MVR displays Secondary (Supplemental) Payor as missing variable when Primary Payer is 13(Charitable Care/Foundation Funding (internal)) or 14(Charitable Care/Foundation Funding (external)

STS-4508 - STS CHSD: MVR Displays DIAGNOSIS & PROCEDURE as missing variable when both 'MISSING' and another value are provided (this is primarily a migrated data scenario)

IQVIA Release Update

Items below were released on January 5, 2021.

NOTE: The following updates have been posted to the Notifications section in the platform.

Resolved Issues

Uploader / Data Quality Report / Critical Summary Report

STS-5234 - Resolved the upload issue where the submission status displayed as cancelled or failed and users were unable to submit records.

STS-5317 - Submission cards not loading in uploader interface has been fixed in this release by updating in the backend and improvement in the performance.

STS-5201 - Fixed the issue of Uploader/DQR where the records from "Total Records" column of the Critical Summary tab does not match the number of records on the file (dat/input file). This issue is resolved.

IQVIA Release Update

Items below were released on January 9, 2021.

NOTE: The following updates have been posted to the Notifications section in the platform.

Resolved Issues

Missing Variable Report

STS-5048 - Anesthesia variables were displaying as missing for sites that do not participate in the Anesthesia component has been fixed in this release.

CHSD Participant Dashboard Report

STS-4606 - Resolved the issue where Index procedures that were not correctly assigned/categorized in the CHSD Participant Dashboard report.

IQVIA Update

Please note: Submitted tickets are currently under review and the IQVIA support team will follow up on resolution and/or target release confirmation.
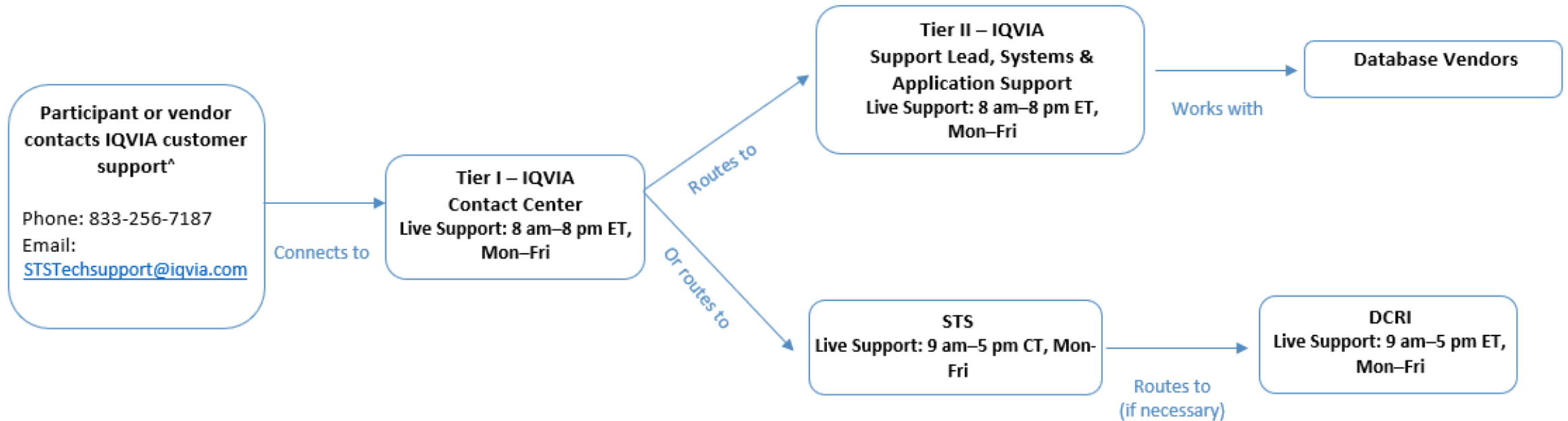
The IQVIA Team is currently reviewing items that will be released in January 2021. Those items will be posted to the Notifications section.

IQVIA Support Plan

IQVIA's Support Plan

Participant or vendor contacts IQVIA customer support^

Phone: 833-256-7187
Email: STSTechsupport@iqvia.com

Connects to

Tier I – IQVIA
Contact Center
Live Support: 8 am–8 pm ET, Mon–Fri

Routes to

Tier II – IQVIA
Support Lead, Systems & Application Support
Live Support: 8 am–8 pm ET, Mon–Fri

Works with

Database Vendors

Or routes to

STS
Live Support: 9 am–5 pm CT, Mon-Fri

Routes to (if necessary)

DCRI
Live Support: 9 am–5 pm ET, Mon–Fri

^ Inquiries received outside live support hours will require a 24-hour turnaround window (i.e., one business day) for responses.

Resources

- [STS National Database Webpage](#)
- [STSTechSupport@IQVIA.com](#) (Uploader, DQR, Missing Variable, Dashboard, Password and Login)
- Phone Support: 1-833-256-7187
- [STS National Database Feedback Form](#)
- Resource Documents
  - Contact Information
  - Webinar Information
  - FAQ Document
  - Go-Live Checklist
  - Tiered-level Support Document
  - *Training Videos*
  - *Link to IQVIA*

Contact Information

- Leigh Ann Jones, STS National Database Manager, Congenital and General Thoracic
  - Ljones@sts.org
  - 312-202-5822
- Database Operational Questions
  - STSDB@sts.org

Next CHSD Webinars

Monthly Webinar

- January 19 @ 12pm Central

User Group Call

- January 26 @ 12pm Central

Open Discussion

Please use the Q&A Function.

We will answer as many questions as possible.

We encourage your feedback and want to hear from you!