Agenda

• Welcome and Introductions
• Housekeeping
• Beta Testing Update
• IQVIA update
• Q&A
Housekeeping

- March Training Manual
- Fall 2019 Reports
- STS Website Navigation
  - Database News
  - Webinars
  - Database Transition Resource Page
Beta Testing Update
IQVIA Update

Melanie Bent, IQVIA Lead Business Analyst
Beta Key Points

• Beta users have been actively updating and providing key feedback points that have enabled us to strategize and implement changes prior to the planned CHSD go-live.

• This has been a collaborative effort –
  • Met with Data Managers in person/via conference calls/email communications.
  • STS and IQVIA are working to implement a quality solution and will continue to solicit your feedback during this project implementation.
  • STS and IQVIA understand the importance of collecting and presenting quality data to our users.
Uploader & DQR Workflow
IQVIA Update
– What’s Next

• Missing Variable Report
  • Displays identified percent missing for data variables used in analysis

• CHSD Participant Dashboard Report
  • Displays identified data variables for total case and percentage counts
IQVIA Support Plan
IQVIA's Support Plan

^ Inquiries received outside live support hours will require a 24-hour turnaround window (i.e., one business day) for responses.
Resources

• STSTechSupport@IQVIA.com
• STS National Database Feedback Form
• STS/IQVIA Data Warehouse Transition Page
  • STS Website
  • IQVIA Portal - Library
• Training Videos
• Webinar Information
• FAQ Document
• Go-Live Checklist
• Link to IQVIA
• Tiered-level Support Document
Contact Information

• Leigh Ann Jones, STS National Database Manager
  • LJones@sts.org
  • 312-202-5822

• Database Operational Questions
  • Billing, participation, and contract questions
  • STSDB@sts.org
Questions & Answers

Please submit your questions using the Q&A function on the webinar.
Thank you for joining!

Next CHSD Webinar
April 17, 2020
12:00pm CT