

Society of Thoracic Surgeons

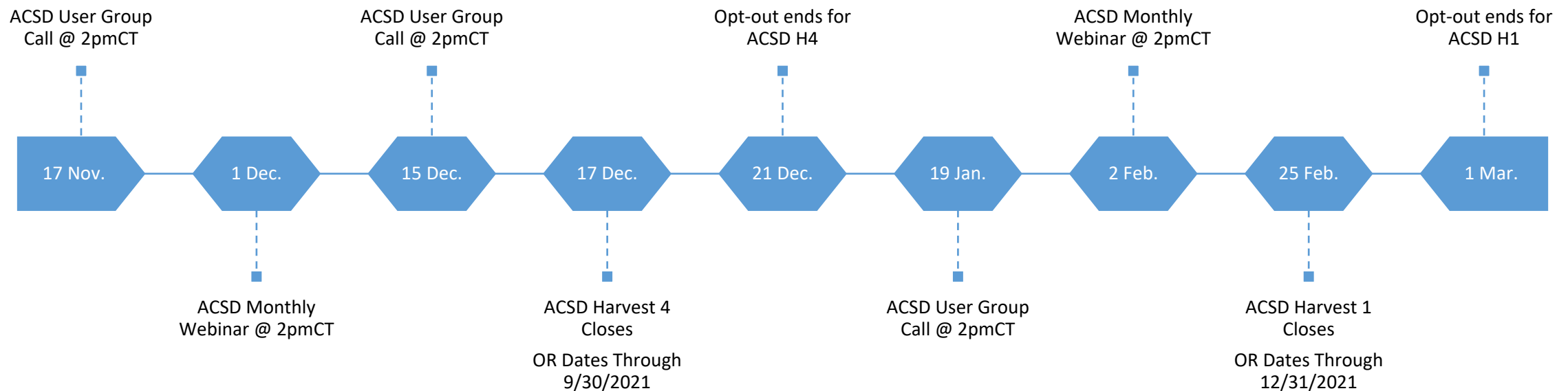
Adult Cardiac User Group Call

November 17, 2021

Agenda

- Welcome and Introductions
- STS Updates
- IQVIA Updates
- User Feedback
 - Include Ticket Number/Case Number
 - *Use the raise-hand function and be sure to unmute yourself*
 - *OR*
 - *Submit using the Q&A function*

Important Dates for Adult Cardiac



STS Updates

- AQO (Advances in Quality and Outcomes: A Data Manager's Meeting)
 - Available in the STS Learning Center
 - Claim CE's by January 15, 2022
 - <https://www.corexcel.com/sts/>
 - If you already completed the evaluations; certifications coming soon

- Version 2.0 for 2023



IQVIA Update

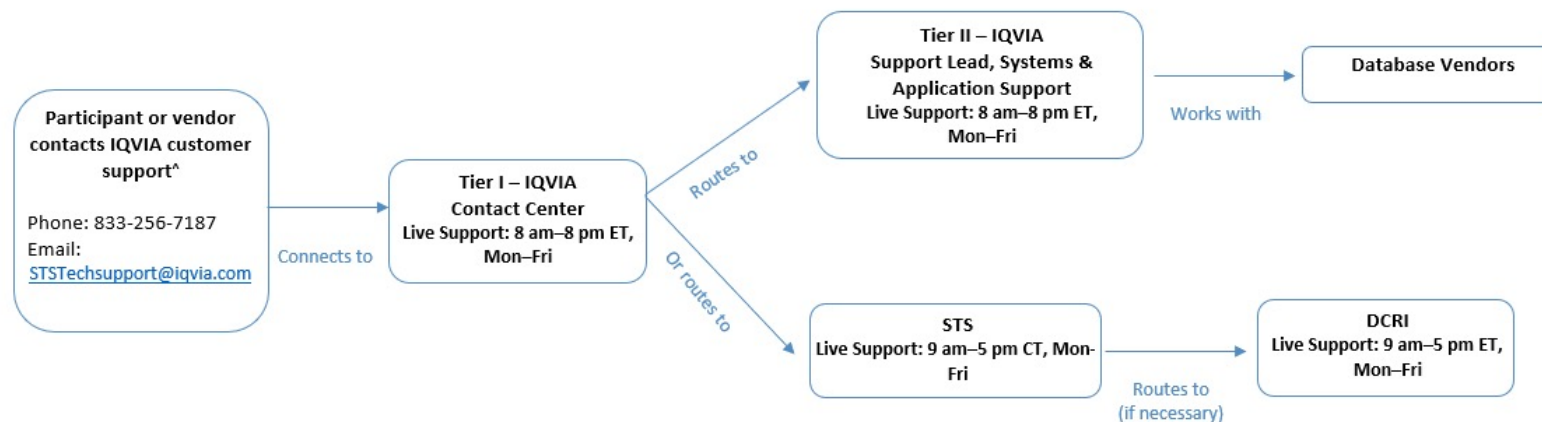
Joe Brower

STS National Database™
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IQVIA Updates November 2021

The IQVIA development team is currently reviewing outstanding known issues and determining the timing for the next release.

IQVIA's Support Plan



^ Inquiries received outside live support hours will require a 24-hour turnaround window (i.e., one business day) for responses.

Resources

- [STS National Database Webpage](#)
- STSTechSupport@IQVIA.com (Uploader, DQR, Missing Variable, Dashboard, Password and Login)
- ACSDTechSupport@IQVIA.com
- Phone Support: 1-833-256-7187
- [STS National Database Feedback Form](#)
- Resource Documents
 - Contact Information
 - Webinar Information
 - FAQ Document
 - Go-Live Checklist
 - Tiered-level Support Document
 - *Training Videos*
 - *Link to IQVIA*
 - ckrohn@sts.org



Open Discussion



Please use the Q&A Function.



We will answer as many questions as possible.



We encourage your feedback and want to hear from you!

Thank you for joining!