Agenda

• Welcome and Introductions
• Housekeeping
• AQO Update
• IQVIA Update
• Q&A - Please submit using the Q&A function
Housekeeping

- June Training Manual
- Reminder - New DCF's for v2.41
- Data Version 5.21 Update
Important Dates for General Thoracic

- **10 June**: GTSD Monthly Webinar
- **24 June**: GTSD User Group Call (2:30pm Central)
- **2:30pm Central**
- **Summer 2020**: Spring 2020 Harvest Risk Adjusted Results Available
- **Procedures up through 12/31/2019**
- **1 July**: GTSD Web User Interface (Direct Data Entry) Go Live
- **18 Sept**: Fall 2020 Harvest Close
- **Procedures up through 6/30/2020**
- **30 Sept**: AQO 2020 – GTSD Session
- **1 Jan 2021**: v5.21 Go-Live
Direct Data Entry (Web UI)

- Planned to begin July 1, 2020
- Email STSDB@sts.org
AQO Update
Emily Conrad,
Sr. Coordinator, STS National Database
AQO 2020: Virtual

- Tentative Topics
  - Version upgrade 5.21
  - Update on Complications/Grading of Complications
  - Risk Models and Public Reporting
  - Lung Cancer
  - Hernia
  - Esophageal Cancer
  - Lymph Nodes
  - Trachea
  - Thymus
  - STS Research: Behind the Scenes of the Database
  - Quality Improvement
  - What Data Manager’s Want to Know (Q&A panel discussion)
  - Updates on New Database Platform
    - What we have and What is coming
- Registration dates, pricing, and abstract submission – TBD
  - Information will be sent as soon as it becomes available
  - Check the website and STS for updates
• Tuesday, September 29 – Intermacs/Pedimacs
• Wednesday, September 30 – General Thoracic
• Thursday, October 1 – Adult Cardiac
• Friday, October 2 – Congenital
Upcoming Release Updates – June/July 2020

- IQVIA Platform Updates (June)
- GTSD Harvest Summary Report (June)
- GTSD DQR Critical Summary Report (June)
- GTSD Direct Data Entry / Web UI (July)
Update
Harvest Summary Report Demo
GTSD Harvest Summary Report

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<th>Warning</th>
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Record Validation Status:
- Error
- Warning
- No Validations Outstanding

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- Category Of Disease - Secondary is required. Please ...
- Category Of Disease - Secondary is required. Please ...
- Category Of Disease - Secondary is required. Please ...
- Category Of Disease - Secondary is required. Please ...
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- Status 30 Days After Surgery is required. Please ent...
- Status 30 Days After Surgery is required. Please ent...

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STS/IQVIA Support Plan
IQVIA's Support Plan

Participant or vendor contacts IQVIA customer support*
Phone: 833-255-7187
Email: STSTechsupport@iqvia.com

^ Inquiries received outside live support hours will require a 24-hour turnaround window (i.e., one business day) for responses.

Tier I – IQVIA
Contact Center
Live Support: 8 am–8 pm ET, Mon–Fri

Tier II – IQVIA
Support Lead, Systems & Application Support
Live Support: 8 am–8 pm ET, Mon–Fri

Database Vendors

Works with

STS
Live Support: 9 am–5 pm CT, Mon–Fri

DCRI
Live Support: 9 am–5 pm ET, Mon–Fri

Connects to

Or routes to

Or routes to

Routes to (if necessary)
Resources

- [STS National Database Webpage](#)
- [STSTechSupport@IQVIA.com](mailto:STSTechSupport@IQVIA.com) (Uploader, DQR, Missing Variable, Dashboard, Password and Login)
- Phone Support: 1-833-256-7187
- [STS National Database Feedback Form](#)
- Resource Documents
  - Contact Information
  - Webinar Information
  - FAQ Document
  - Go-Live Checklist
  - Tiered-level Support Document
  - Training Videos
  - Link to IQVIA
- ljones@sts.org
Contact Information

- Leigh Ann Jones, STS National Database Manager, Congenital and General Thoracic
  - ljones@sts.org
  - 312-202-5822
- Database Operational Questions
  - STSDB@sts.org
Next GTSD Webinars

User Group Call
• June 24 @ 2:30pmCT

Monthly Webinar
• July 8 @ 1:30pmCT
Open Discussion

Please use the Q&A Function.

We will answer as many questions as possible.

We encourage your feedback and want to hear from you!