Society of Thoracic Surgeons

General Thoracic User Group Call

May 27, 2020
Agenda

• Welcome and Introductions
• Call Overview
• STS Update
• IQVIA Update
• User Feedback
  • Include Ticket Number/Case Number
STS Updates

• AQO 2020 – GOING VIRTUAL
  • Wednesday, September 30
    • Live Content from 10-12pmCT and 1-3pmCT
    • Break/Exhibits/E-Posters from 12-1pmCT and 3-4pmCT
    • Pre-recorded content 5-10 videos

• GTSD Data Version 5.21
  • DCF update in final stages
  • Beta testing to begin soon with the new data collection form
IQVIA Update
Melanie Bent
Upcoming Release Updates – May 2020

• General IQVIA Platform Product Upgrade
• STS-2252 – GTSD Errors triggering for ‘Race Documented’ missing for patients
• STS-2574 – Updating TEMPCODE and TEMPDATE field descriptions for COVID-19 STS requirement
• STS-2320 – GTSD Missing Variable Report data variable updates – data version mismatches
• STS-2122 – GTSD registry displaying incorrect support phone number in the Contact Support footer
Harvest Summary Report Concept
Future Report – Harvest Report Summary

- Will allow users to view a current status of validations on all records in the database
- Holistic view, instead of submission view
- Surgery date filtering capability
- GTSD specific filtering (Analyzed/Non-Analyzed)
- Not limited to a harvest time period
  - Users can enter past dates
- Drill down capability to review cases
Upcoming GTSD Reports

• 2019 Risk Analyzed Harvest Report
  • Proof of Concept Report (Mockups) in review with STS
  • Analyzed data will be sent from DCRI to IQVIA to display within the platform
  • Users will have a new report link to access the Risk Analyzed Harvest Report within the Operational Reports menu
  • Education and training will be provided to all end users – more will be shared as we get closer to the release of the report
STS/IQVIA Support Plan
IQVIA's Support Plan

Inquiries received outside live support hours will require a 24-hour turnaround window (i.e., one business day) for responses.

Participant or vendor contacts IQVIA customer support
Phone: 833-258-7187
Email: STSTechsupport@iqvia.com

Tier I – IQVIA Contact Center
Live Support: 8 am–8 pm ET, Mon–Fri

Tier II – IQVIA Support Lead, Systems & Application Support
Live Support: 8 am–8 pm ET, Mon–Fri

STS
Live Support: 9 am–5 pm CT, Mon–Fri

DCRI
Live Support: 9 am–5 pm ET, Mon–Fri

Database Vendors

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Resources

- **STS National Database Webpage**
- **STSTechSupport@IQVIA.com** (Uploader, DQR, Missing Variable, Dashboard, Password and Login)
- Phone Support: 1-833-256-7187
- **STS National Database Feedback Form**
- Resource Documents
  - Contact Information
  - Webinar Information
  - FAQ Document
  - Go-Live Checklist
  - Tiered-level Support Document
  - *Training Videos*
  - *Link to IQVIA*
  - ljones@sts.org
Contact Information

• Leigh Ann Jones, STS National Database Manager, Congenital and General Thoracic
  • Ljones@sts.org
  • 312-202-5822
• Database Operational Questions
  • STSDB@sts.org
Next GTSD Webinars

Monthly Webinar
• June 10 @ 1:30pm CT

User Group Call
• June 23 @ 2:30pm CT
Open Discussion

Please use the Q&A Function.

We will answer as many questions as possible.

We encourage your feedback and want to hear from you!
Thank you for joining!