

# Society of Thoracic Surgeons

General Thoracic  
User Group Call

June 24, 2020



**STS National Database™**  
Trusted. Transformed. Real-Time.

# Agenda

- Welcome and Introductions
- STS Update
- IQVIA Update
- User Feedback
  - Include Ticket Number/Case Number



# STS Updates

- GTSD Data Version 5.21
  - DCF Beta Testing begins this week
  - 2 weeks of beta testing
  - Next Steps
    - Beta testing comments back to TF for discussion
    - DCF finalized
    - Create data specs (STS/IQVIA)
    - Develop Training Manual
- Direct Data Entry
  - Informational webinar on Friday 6/26 @ 1pm Central
  - Scheduled to be available to GTSD Participants July 1



# IQVIA Update Melanie Bent



# GTSD Reported Issues– June 2020

- STS-3175 - Multiple warning for Harvest Summary Report (related to secondary diagnosis/cat of disease)
- STS-3203 – WHO classification is missing when file is uploaded (RESOLVED – specific to participant)
- STS-3219 – Harvest Summary Report is showing race not documented (fix identified, targeted for future release)
- STS-2993 – Missing Variable Report displaying variables from previous version of form (fix identified, targeted for future release)
- STS-2209 – GTSD Dashboard Report – operative calculations are showing incorrect data for v2.3 variables
- STS-3032 – Missing Variable Report – Display issue grey box appears for variables that are showing 100% missing
- STS-2411 – Missing Variable Report – Identified patients that are included on the report that should not



# Upcoming GTSD Reports

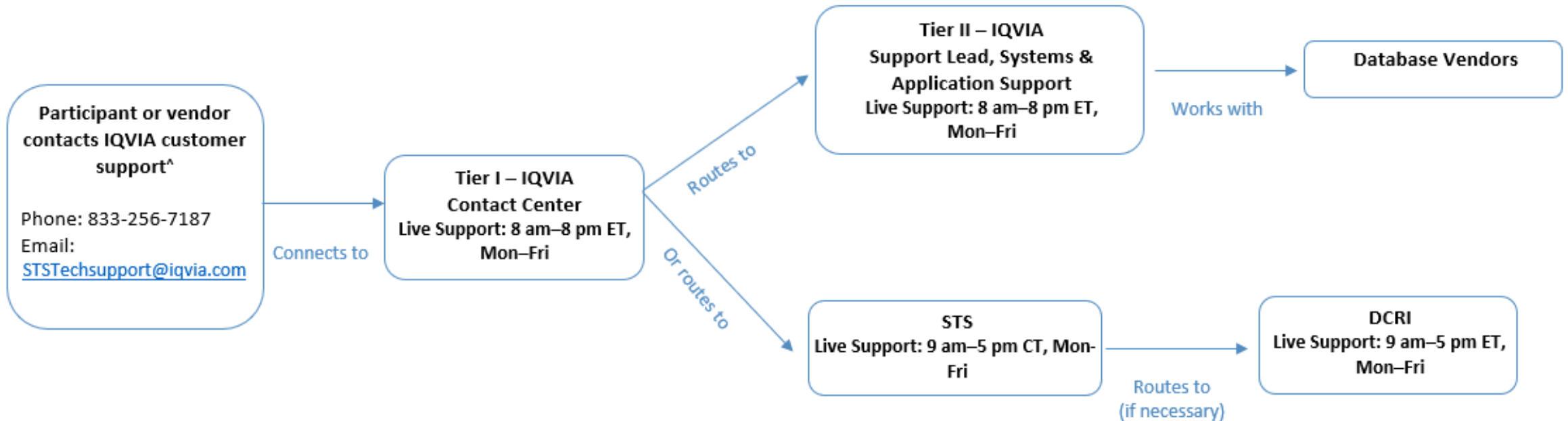
- Risk Analyzed Harvest Report
  - Proof of Concept Report (Mockups) in review with STS
  - Analyzed data will be sent from DCRI to IQVIA to display within the platform
  - Users will have a new report link to access the Risk Analyzed Harvest Report within the Operational Reports menu
  - Education and training will be provided to all end users – more will be shared as we get closer to the release of the report



# STS/IQVIA Support Plan



# IQVIA's Support Plan

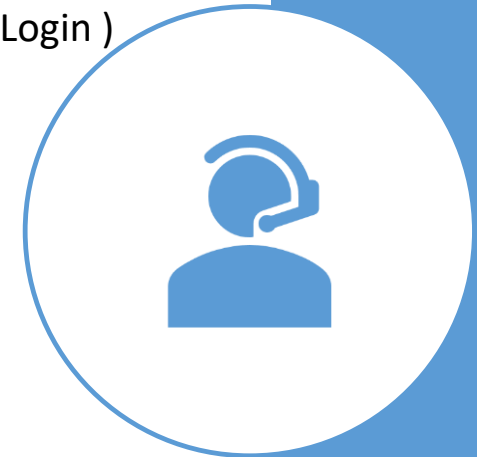


^ Inquiries received outside live support hours will require a 24-hour turnaround window (i.e., one business day) for responses.



# Resources

- [STS National Database Webpage](#)
- [STSTechSupport@IQVIA.com](mailto:STSTechSupport@IQVIA.com) (Uploader, DQR, Missing Variable, Dashboard, Password and Login )
- Phone Support: 1-833-256-7187
- [STS National Database Feedback Form](#)
- Resource Documents (located under Database Transition Resources)
  - Contact Information
  - Webinar Information
  - FAQ Document
  - Go-Live Checklist
  - Tiered-level Support Document
  - *Training Videos*
  - *Link to IQVIA*
  - [ljones@sts.org](mailto:ljones@sts.org)



# Contact Information

- Leigh Ann Jones, STS National Database Manager, Congenital and General Thoracic
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  - 312-202-5822
- Database Operational Questions
  - [STSDB@sts.org](mailto:STSDB@sts.org)



# Next GTSD Webinars

## Monthly Webinar

- July 8 @ 12:00pm CT \*note time change

## User Group Call

- July 22 @ 2:30pm CT



# Open Discussion

Please use the Q&A Function.

We will answer as many questions as possible.

We encourage your feedback and want to hear from you!