STS/IQVIA Go-Live Checklist

Webinars and Educational Materials
- Watch existing STS webinars available on the STS website
- Attend an upcoming scheduled STS webinar session(s)
- If you’re not able to attend a live webinar session, review the recorded webinar on the STS website

Review educational information provided by STS
- Check the STS website for the latest available information
- Review education documentation provided by STS

New User Account Consideration and Update Roles
- Determine any new users who will require access to the new IQVIA system
- Update your contact information and user roles with STS starting on November 25, 2019.

Existing Account Creation
- Receive usernames and temporary passwords from STSTechSupport@iqvia.com prior to go-live.
  - Check your junk email folder if you have not received an email within the indicated timeframe

System Browser Check
- Verify you are using a supported browser version on your PC, Mac or mobile/tablet device
  - Windows Desktop
    - Internet Explorer version 10 and greater
    - Chrome version 54 and greater
    - Firefox version 50 and greater
    - Microsoft Edge version 38 and greater
  - MAC
    - Safari version 10 and greater

Mobile and Tablet Devices
- iOS (iOS6+)
  - Safari Version 10 and greater
- Android (4.0+)
  - Chrome version 54 and greater

IT Department Notification
- Notify your IT department that you will receive email messages from the STSTechsupport@iqvia.com address to allow them to whitelist the address and allow messages to be delivered successfully
  - Also ask your IT department to whitelist STSDB@sts.org and STSHeadquarters@sts.org.
- Request a copy of the IQVIA Security Dossier if required by your IT Department by emailing STSDB@sts.org